DE 10-055



November 13, 2009

Mr. Robert Rohnstock Public Utilities Commission 21 South Fruit Street Suite 10 Concord, N.H. 03301

Dear Mr. Rohnstock:

On January 6, 2009, I spoke with you concerning the UNITIL power outage December 11th to the 16th here in the Senior Park, known as Sherwood Forest or Exeter River Landing.

During that outage, my husband, Edward G. Pevear, now deceased, and I would have frozen to death, twice, if not for the kindness of neighbors who first brought a gas heater on Saturday night, and, then, brought the gas container from their own grill on Sunday night.

Eddie suffered from Alzheimer's, but what did us in was a man who shouldn't have been on the road who rammed our auto on November 29, 2007. That, and the treatment he did/did not receive at the Exeter and Portsmouth Hospitals and the Sunbridge Nursing Home in Portsmouth disabled him to the point that I could not move him when the storm approached.

UNITIL had workmen at the entrance of Sherwood Forest on Saturday night, but sent them off to do "easier" jobs, and did not get our power on until Tuesday. We were told by the Exeter Police that they had requested UNITIL to get us back on Saturday. They did not.

Would you please be so kind as to advise me what action has been taken in this matter.

Thank you for your assistance.

Sincerely yours, 1 er

Roberta C. Pevear

Hon. Roberta C. Pevear Edward G. Pevear 167 Sherwood Forest 804 Nottingham Drive Exeter, NH 03833

cc: Exeter Police Dept. Richard Kane, Chief

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